



GROUND+CO

-An Underground Collaborative Initiative-

TERMS & CONDITIONS – CATERING

ORDERS

All orders require a minimum of 3 business days' notice, with guaranteed minimum numbers to be catered for at least 2 business days prior to the function. After this, final numbers cannot be decreased. If no guaranteed number is received, the original number contracted or final head count, whichever is greater, will be charged.

If your order is less than 2 business days prior, please contact Ket on 0406 042 220 to confirm your order can be made. We make every effort to accommodate for short notice catering. All items are subject to availability on short notice.

In the case of orders for over 30 people, please allow at least 5 business days' notice however we will always make every effort to assist.

When you are ready to place your order, please submit your booking enquiry via our [website](#) or email cafe@groundandco.com.au for a quote. Staffing and other requirement costs are determined on an individual function basis & depend on your final guest number & menu selection.

PRICING

All prices are current at time of quotation, however, are subject to change based on market fluctuations. All prices shown are exclusive of GST unless otherwise stated.

DIETARY REQUIREMENTS

Final dietary requirements must be provided no later than 2 business days prior to the booking date. Requests for changes or additions within 2 business days prior to a function will be considered at the sole discretion of Ground+Co.

We will do everything possible to facilitate your requests, but not all changes can be guaranteed, and substitutions may be suggested where items are not available.

Please note that the food we serve may contain milk, gluten, eggs, wheat, soybean, peanuts, tree nuts, fish and shellfish.

CANCELLATION POLICY

In the unfortunate event you must cancel a catering order, notification must be made in writing. For cancellations less than 2 business days, Ground+Co reserves the right to charge a reasonable administration fee to cover any costs and resources allocated to this function, plus any direct food, drink, and non-refundable third-party expenses.

We will always do everything within our power to ensure any costs are recouped where possible to ensure the best financial outcome for our customers however, we are unable to control or guarantee the policy decisions of any third parties.